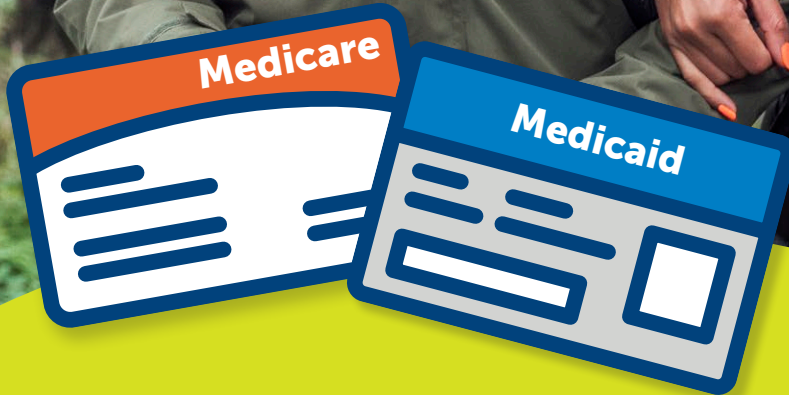




2027 Univera Medicare Dual[®] (HMO D-SNP) benefit highlights

- OTC & Healthy Food* benefit
- \$0 monthly premium
- \$0 dental care
- \$0 hearing aids
- \$0 select drugs
- \$0 fitness benefit



**See inside
for more!**

Service areas: Erie and Orleans counties

Table of contents

Dual Special Needs Plan (D-SNP) – An introduction **3**

Univera Medicare Dual benefits at a glance **4**

Additional care and services..... **6**

When to enroll in our **Univera Medicare Dual Plan** (HMO D-SNP) **8**

Helpful resources..... **10**

Contact information..... **11**



An introduction

1

What is a Dual Special Needs Plan (D-SNP)?

A Dual Plan is for people who are eligible for both Medicare and Medicaid coverage. A Dual Plan covers both your Medicare and Medicaid benefits and gives extra benefits and services with no extra cost to people who qualify.

2

Will I lose any of my Medicare or Medicaid coverage if I am in a Dual Plan?

No, you will not lose your Medicare or Medicaid coverage by joining a Dual Plan. Our Dual Plan integrates your benefits into one simple plan to make care easier. Dual Plans often add extra benefits like dental, vision, hearing and more. You must maintain your current Medicaid eligibility, which requires annual renewal.

3

Our Univera Medicare Dual Plan (HMO D-SNP):

Combines a person's Medicare benefits and full Medicaid benefits into one easy-to-use plan.

4

You may be eligible for our Univera Medicare Dual Plan if:

- ✓ You qualify for Medicare Parts A and B
- ✓ You are eligible for full Medicaid benefits
- ✓ You live in our service areas: Erie and Orleans counties



Benefit highlights with a Dual Plan from Univera Healthcare

A Dual Plan from Univera Healthcare makes getting care easier by **combining Medicare and Medicaid into one plan**. Plus, you get extra benefits at no extra cost.

Univera Medicare Dual (HMO D-SNP) H7524-001	Plan highlights
\$0	Monthly plan premium
\$0 copay	✓ PCP/specialist visits ✓ Lab/X-ray ✓ Radiation therapy ✓ MRI/CT scan/PET scan ✓ Inpatient hospital and mental health ✓ Skilled nursing facility (SNF) ✓ Emergency room ✓ Urgent care ✓ Ambulance ✓ Outpatient surgery ✓ PT/OT/ST ✓ Podiatry visits ✓ Durable medical equipment ✓ Prosthetics ✓ Preventive services



Supplemental benefits

Benefits are applicable to Univera Medicare Dual (HMO D-SNP) H7524-001

Over-the-counter credit	\$65 per month
Healthy Food* credit	\$30 per month
Hearing services	Routine hearing exam, \$0 per hearing aid, 1 per ear, per year
Vision	Routine eye exam and \$200 allowance for eyewear
Dental	\$0 copay for preventive and comprehensive
Fitness benefit	Silver&Fit® \$0 copay
Mom's Meals®	14 meals/ 7 days after an inpatient hospital, hospital observation or skilled nursing facility stay
Telehealth services	\$0 copay



Prescription drugs

Preferred generic (Tier 1)	\$0 or \$1.65 or \$5.80 copay
Generic (Tier 2)	\$0 or \$1.65 or \$5.80 copay
Preferred brand (Tier 3)	\$0 or \$5.00 or \$14.40 copay
Non-preferred drug (Tier 4)	\$0 or \$5.00 or \$14.40 copay
Specialty generics (Tier 5)	\$0 or \$1.65 or \$5.80 copay
Specialty brands (Tier 5)	\$0 or \$5.00 or \$14.40 copay



Get more care and support – all with no extra cost

With our **Univera Medicare Dual (HMO D-SNP)**, you get a dedicated team to support you with your health – and your life.

Our local care team includes nurses, social workers, community health workers and a pharmacist.

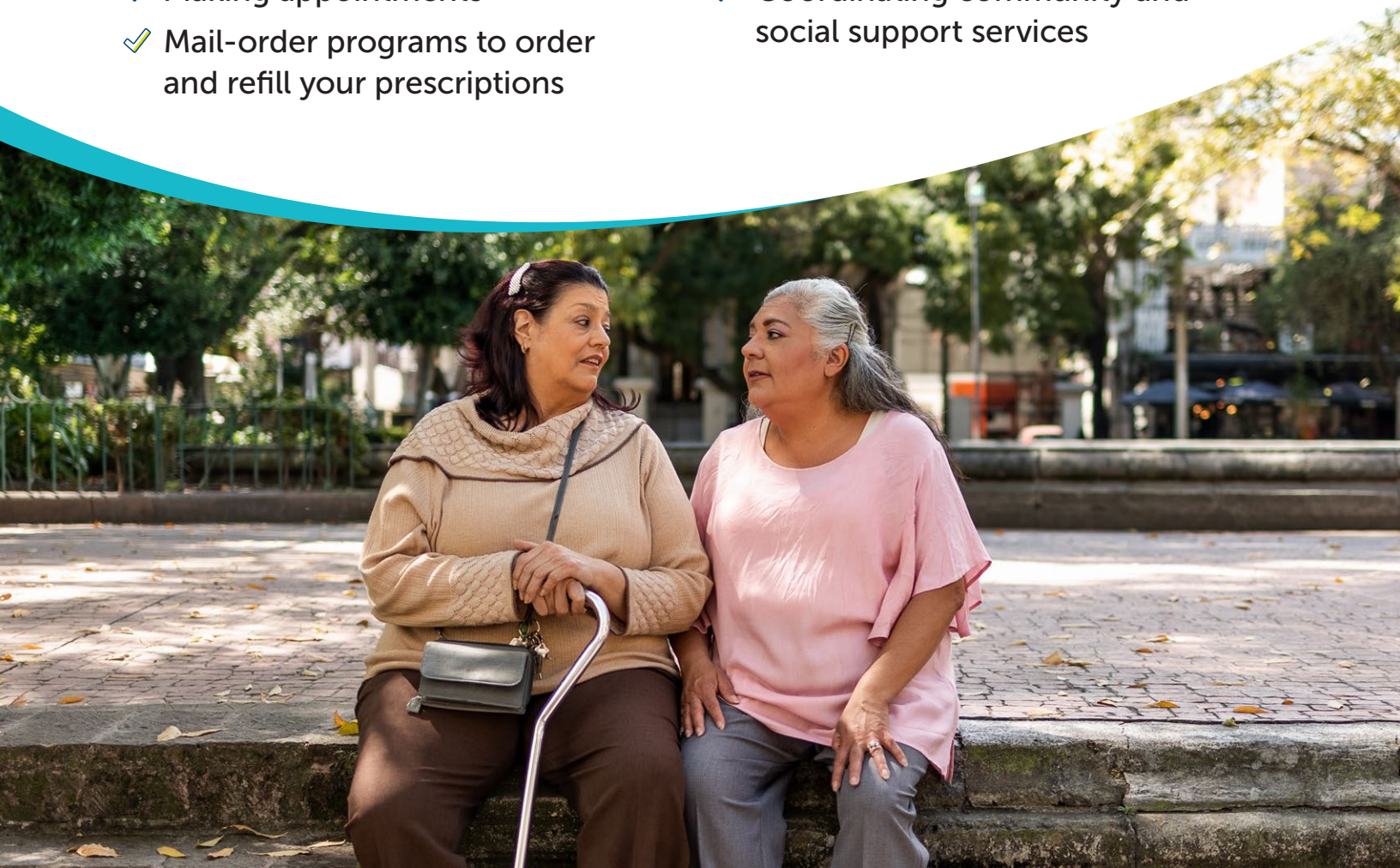
Here are just some of the ways we can support you:

Care management support for:

- ✓ Medications
- ✓ Chronic conditions
- ✓ Mental health or substance use conditions
- ✓ Health coaching and education, including health literacy
- ✓ Preventive health counseling

Care manager assistance for:

- ✓ Finding a primary doctor or specialist
- ✓ Making appointments
- ✓ Mail-order programs to order and refill your prescriptions
- ✓ Connecting you with more support and community resources
- ✓ Coordinating community and social support services





Our team of health care professionals
live locally, right here in your community

No extra cost for additional supports!



Your very own care team



24/7 nurse line



Telehealth services



A team of customer
care representatives



Access to our large network
of doctors and hospitals



We are only a **phone call away!**
1-800-659-1986 (TTY 711)

From October 1 through March 31, 8 a.m. to 8 p.m., seven days a week.
From April 1 through September 30, 8 a.m. to 8 p.m., Monday through Friday.





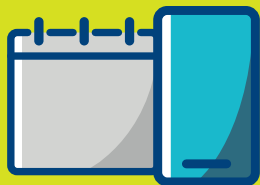
When to enroll in our **Univera Medicare Dual Plan (HMO D-SNP)**

Here are some **eligible times** you can enroll in our Dual Plan:

If you currently have Medicare and full Medicaid, you may be eligible to enroll: **once per calendar month.**

If you are newly eligible for Medicare and Medicaid benefits, you can enroll in a Dual Plan: **any time, year-round.**

If you currently have both Medicare and Medicaid **OR** are already enrolled in a Dual Plan, you can enroll in or switch to our Medicare Dual (HMO D-SNP): **any time during the Annual Enrollment Period (AEP): October 15 through December 7.**



Other Special Enrollment Periods are available.
Call us today to see if you qualify:
1-800-659-1986 (TTY 711).

From October 1 through March 31, 8 a.m. to 8 p.m., seven days a week.
From April 1 through September 30, 8 a.m. to 8 p.m., Monday through Friday.

Helpful resources

Customer care

Members:

1-866-862-7087 (TTY 711)
Monday – Friday: 8 a.m. to 8 p.m.
October 1 through March 31:
8 a.m. to 8 p.m., seven days a week

Non-members:

1-800-659-1986 (TTY 711)
Monday – Friday: 8 a.m. to 8 p.m.
October 1 through March 31:
8 a.m. to 8 p.m., seven days a week

Government resources

Social Security:

1-800-772-1213
ssa.gov/medicare

Extra Help/Low-Income Subsidy (LIS):

1-800-772-1213
ssa.gov/medicare/prescriptionhelp

Medicare:

1-800-MEDICARE (1-800-633-4227)
TTY 1-877-486-2048
medicare.gov

Medicare Savings Program (MSP):

[health.ny.gov/health_care/medicaid/
program/update/savingsprogram/](https://health.ny.gov/health_care/medicaid/program/update/savingsprogram/)

Have questions? **Contact us today!**



Call: 1-800-659-1986 (TTY 711)

Open hours:

From October 1 through March 31, 8 a.m. to 8 p.m., seven days a week.
From April 1 through September 30, 8 a.m. to 8 p.m., Monday through Friday.



Click:

www.UniveraForMedicare.com/Duals



or **visit our Buffalo Resource Center**



* The Healthy Food benefit is part of a special supplemental program for the chronically ill. Not all members qualify. Chronic condition(s) may include but are not limited to: Hypertension, Anxiety/Depression, Diabetes, COPD and Osteoarthritis. Eligibility for this benefit cannot be guaranteed based solely on your condition. All applicable eligibility requirements must be met before the benefit is provided. For details, please contact us at 1-800-659-1986 (TTY 711).

Univera Healthcare is an HMO plan with a Medicare contract and a contract with the New York State Medicaid program. Enrollment in Univera Healthcare depends on contract renewal.

Benefits, features and/or devices vary by plan/area. Limitations and exclusions apply. Network size varies by market and exclusions may apply. Dual Special Needs Plans have a \$0 premium for members with full Medicaid benefits. Note: If the member's category of Medicaid eligibility changes, there may be a change in premium. Dental exclusions and limits may apply. The OTC + Healthy Food Flex Card benefits have expiration dates. This information is not a complete description of benefits. Call 1-866-862-7087 (TTY 711) for more information.

ATTENTION: Language assistance services and other aids, free of charge, are available to you. Call 1-866-862-7087 (TTY 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-862-7087 (TTY 711).

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-866-862-7087 (TTY 711)。



H7524_11558a_M

UN-3506y27 / 22911-26DSNP
A11yCRG-082426