

- OTC & Healthy Food* benefit
- \$0 monthly premium
- \$0 dental care
- \$0 hearing aids
- \$0 select drugs
- \$0 fitness program

See inside for more!

2026 D-SNP benefit highlights

Univera Medicare Dual® (HMO D-SNP)



Department
of Health

Medicaid



Service areas - Erie and Orleans counties

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An introduction

What is a Dual Special Needs Plan (D-SNP)?

A D-SNP Plan is for people who are eligible for both Medicare and Medicaid coverage. A D-SNP covers both your Medicare and Medicaid benefits and gives extra benefits and services with no extra cost to people who qualify.

Will I lose any of my Medicare or Medicaid benefits if I'm in a D-SNP plan?

No. A D-SNP adds **extra coverage and services** to your current medical and drug benefits.


Our Univera Medicare Dual (HMO D-SNP) - combines a person's Medicare benefits and Full Medicaid benefits in one easy to use plan.

You may be eligible for a Univera Medicare Dual if:

- You qualify for Medicare Parts A and B
- You are eligible for full Medicaid benefits
- You live in our service areas:
Erie and Orleans counties



2026 D-SNP benefit highlights at a glance

Plan benefits	Univera Medicare Dual (HMO D-SNP) H7524-001
Monthly plan premium	\$0
PCP/Specialist visits	
Lab/X-ray	
Radiation therapy	
MRI/CT scan/PET scan	
Inpatient hospital and mental health	
Skilled nursing facility	
Emergency room	
Urgent care	
Ambulance	
Outpatient surgery	
PT/OT/ST	
Podiatry visits	
Durable medical equipment	
Prosthetics	
Preventative services	
Monthly OTC benefit Flex Card	\$65 per month
Monthly healthy food Flex Card*	\$30 per month
Hearing services	Routine Hearing Exam, \$0 per hearing aid, 1 per ear, per year
Vision	Routine eye exam and \$200 for eyewear
Dental	\$0 copay preventive and comprehensive
Transportation**	Rides to and from medical appointments or pharmacy
Fitness benefit	Silver&Fit® \$0 copay
Mom's Meals®	14 meals / 7 days after inpatient, SNF and observation stay
Telehealth services	\$0 copay
Prescription drugs	Copay
Preferred generic (Tier 1)	\$0 or \$1.60 or \$5.10
Generic (Tier 2)	\$0 or \$1.60 or \$5.10
Preferred brand (Tier 3)	\$0 or \$4.90 or \$12.65
Non-Preferred Drug (Tier 4)	\$0 or \$4.90 or \$12.65
Specialty (Tier 5)	\$0 or \$1.60 or \$5.10 (Specialty Generics) \$0 or \$4.90 or \$12.65 (Specialty Brands)

Service Areas - Erie and Orleans Counties

Our team of healthcare professionals live locally **[right here]** in your community

NO cost for additional supports!



Your very own
care team



24/7 nurse helpline



Telehealth
services



A **local** team of customer
care representatives



Access to our large network
of doctors and hospitals



Call 716-504-5680 (TTY 711)

Open hours: Monday - Friday: 8 a.m. to 8 p.m., Saturday - Sunday: 8 a.m. to 8 p.m. , Oct. 1 - March 31

Enrolling in Univera Medicare Dual (HMO D-SNP)

Here are some eligible times you can enroll in our D-SNP plans:

If you currently have both Medicare and Medicaid or are already enrolled in a D-SNP:

You can enroll in or switch to our **Medicare Dual (HMO D-SNP)** any time during the Annual Enrollment Period (AEP): October 15 - December 7

If you are newly eligible for Medicare and full Medicaid benefits:

You can enroll in a D-SNP any time year-round

If you currently have Medicare and full Medicaid:

You may be eligible to enroll once per calendar month

Other Special Enrollment Periods are available. Call us today to see if you qualify.



Contact us today!

716-504-5680 (TTY 711)



Open hours:

From October 1 to March 31,
8 a.m. to 8 p.m., seven days a week

From April 1 to September 30,
8 a.m. to 8 p.m., Monday through Friday



Click UniveraForMedicare.com/Duals



Or visit our resource center: [Buffalo Resource Center](#)

205 Park Club Lane
Buffalo, NY 14221
Monday - Friday 9 a.m. - 4:30 p.m.
(716) 847-1480



Helpful resources

Customer Care

	1-866-862-7087 (TTY 711)
Member	Monday - Friday: 8 a.m. to 8 p.m. Saturday - Sunday: 8 a.m. to 8 p.m. October 1 - March 31
	1-800-659-1986 (TTY 711)
Non-members	Monday - Friday: 8 a.m. to 8 p.m. Saturday - Sunday: 8 a.m. to 8 p.m. October 1 - March 31

Government resources

Centers for Medicare & Medicaid Services (CMS)	1-800-633-4227
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Extra Help/Low-Income Subsidy (LIS) ssa.gov/medicare/prescriptionhelp	1-800-772-1213
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M E D I C A R E

* The Healthy Food benefit is part of a special supplemental program for the chronically ill. Not all members qualify. Chronic condition(s) may include but are not limited to: Hypertension, Anxiety/Depression, Diabetes, COPD and Osteoarthritis. Eligibility for this benefit cannot be guaranteed based solely on your condition. All applicable eligibility requirements must be met before the benefit is provided. For details, please contact us at **1-800-659-1986 (TTY 711)**.

** Emergency and non-emergency medical transportation will be covered by regular Medicaid. Refer to your Medicaid ManagedCare Handbook for more information.

Univera Healthcare is an HMO plan with a Medicare contract and a contract with the New York State Medicaid program. Enrollment in Univera Healthcare depends on contract renewal.

TruHearing® is an independent company offering a network of audiologists and hearing aid providers.

MDLive® is an independent company, offering telehealth services in the Univera Healthcare service area.

Mom's Meals® is an independent company that provides home delivered meals and nutritional services to Univera Healthcare members.

The Silver&Fit® Program is provided by American Specialty Health Fitness, Inc. (ASH Fitness), a subsidiary of American Specialty Health Incorporated (ASH). ASH is an independent company.

Benefits, features and/or devices vary by plan/area. Limitations and exclusions apply. Network size varies by market and exclusions may apply. Dual Special Needs plans have a \$0 premium for members with full Medicaid benefits. Note: If the member's category of Medicaid eligibility changes, there may be a change in premium. Dental exclusions and limits may apply. The OTC + Healthy Food Flex Card benefits have expiration dates. This information is not a complete description of benefits. Call 1-866-862-7087 (TTY 711) for more information.

ATTENTION: Language assistance services, free of charge, are available to you. Call 1-866-862-7087 (TTY 711). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-862-7087 (TTY 711). 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-866-862-7087 (TTY 711).