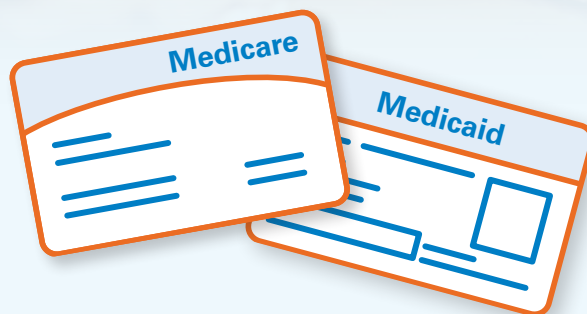


2027 Medicare Blue Dual

(HMO D-SNP) Benefit Highlights



- ✓ OTC & Healthy Food* benefit
- ✓ \$0 monthly premium
- ✓ \$0 dental care
- ✓ \$0 hearing aids
- ✓ \$0 select drugs
- ✓ \$0 fitness benefit



See more inside!

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An introduction

What is a Dual Special Needs Plan (D-SNP)?

A Dual Plan is for people who are eligible for both Medicare and Medicaid coverage. A Dual Plan covers both your Medicare and Medicaid benefits and gives extra benefits and services with no extra cost to people who qualify.

Will I lose any of my Medicare or Medicaid coverage if I am in a Dual Plan?

No, you will not lose your Medicare or Medicaid coverage by joining a Dual Plan. Our Dual Plan integrates your benefits into one simple plan to make care easier. Dual Plans offer extra benefits like dental, vision, hearing and more. You must maintain your current Medicaid eligibility, which requires annual renewal.

You may be eligible for our Medicare Blue Dual Plan if:

- You live in our service areas: Broome, Herkimer, Livingston, Monroe, Oneida, Onondaga, Ontario, Otsego, Seneca, Wayne and Yates counties
- You qualify for Medicare Parts A and B
- You are eligible for full Medicaid benefits



Our Medicare Blue Dual Plan (HMO D-SNP) combines a person's Medicare benefits and full Medicaid benefits into one easy-to-use plan.

Benefit highlights with our *Dual Plan*

A Dual Plan from Excellus BlueCross BlueShield **gives you all the coverage you already get from Medicare and Medicaid** – plus extra benefits to help you stay healthy at no extra cost.

Medicare Blue Dual (HMO D-SNP) H7524-003	Plan highlights	
\$0 \$0 copay	Monthly plan premium	
		PCP/specialist visits
		Lab/X-ray
		Radiation therapy
		MRI/CT scan/PET scan
		Inpatient hospital and mental health
		Skilled nursing facility (SNF)
		Emergency room
		Urgent care
		Ambulance
		Outpatient surgery
		PT/OT/ST
		Podiatry visits
		Durable medical equipment
		Prosthetics
		Preventive services
		Telehealth services

Service areas: Broome, Herkimer, Livingston, Monroe, Oneida,

 Supplemental benefits	Over-the-counter credit	\$75 per month
	Healthy Food* credit	\$30 per month
	Hearing services	Routine hearing exam, \$0 per hearing aid, 1 per ear, per year
	Vision	Routine eye exam and \$200 allowance for eyewear
	Dental	\$0 copay for preventive and comprehensive
	Fitness benefit	Silver&Fit® \$0 copay
	Mom's Meals®	14 meals/ 7 days after an inpatient hospital, hospital observation or skilled nursing facility stay

 Prescription drugs	Preferred generic (Tier 1)	\$0 or \$1.65 or \$5.80 copay
	Generic (Tier 2)	\$0 or \$1.65 or \$5.80 copay
	Preferred brand (Tier 3)	\$0 or \$5.00 or \$14.40 copay
	Non-preferred drug (Tier 4)	\$0 or \$5.00 or \$14.40 copay
	Specialty (Tier 5)	\$0 or \$1.65 or \$5.80 copay (specialty generics) \$0 or \$5.00 or \$14.40 copay (specialty brands)

We have a dedicated care team that is there for you at no charge, *just for support!*

Our **Medicare Blue Dual** (HMO D-SNP) care team is here to support you in your health care journey.

Our local care team includes nurses, social workers, community health workers and a pharmacist.

Here are some of the things we can support you with:

Care Management support

- Managing your medications
- Management, education and support of chronic conditions
- Managing mental health or substance use conditions
- Health coaching and education, including health literacy
- Preventive health counseling

Care Manager assistance

- Finding a primary care provider or specialist
- Making a doctor's appointment
- Mail-order programs to order and refill your prescriptions
- Connecting you with additional support and community resources
- Coordinating community and social support services

We are only a phone call away!



When to enroll in our *Medicare Blue Dual Plan*

(HMO D-SNP)

Here are some eligible times you can enroll in our Dual plan:

Your eligibility	When you can enroll
If you are newly eligible for Medicare and Medicaid benefits	You can enroll in a Dual plan any time, year-round
If you currently have Medicare and full Medicaid	You may be eligible to enroll once per calendar month
If you currently have both Medicare and Medicaid or are already enrolled in a Dual plan	You can enroll in or switch to our Medicare Blue Dual (HMO D-SNP) any time during the Annual Enrollment Period (AEP): October 15 – December 7

**Other Special Enrollment Periods are available.
Call us today to see if you qualify.**



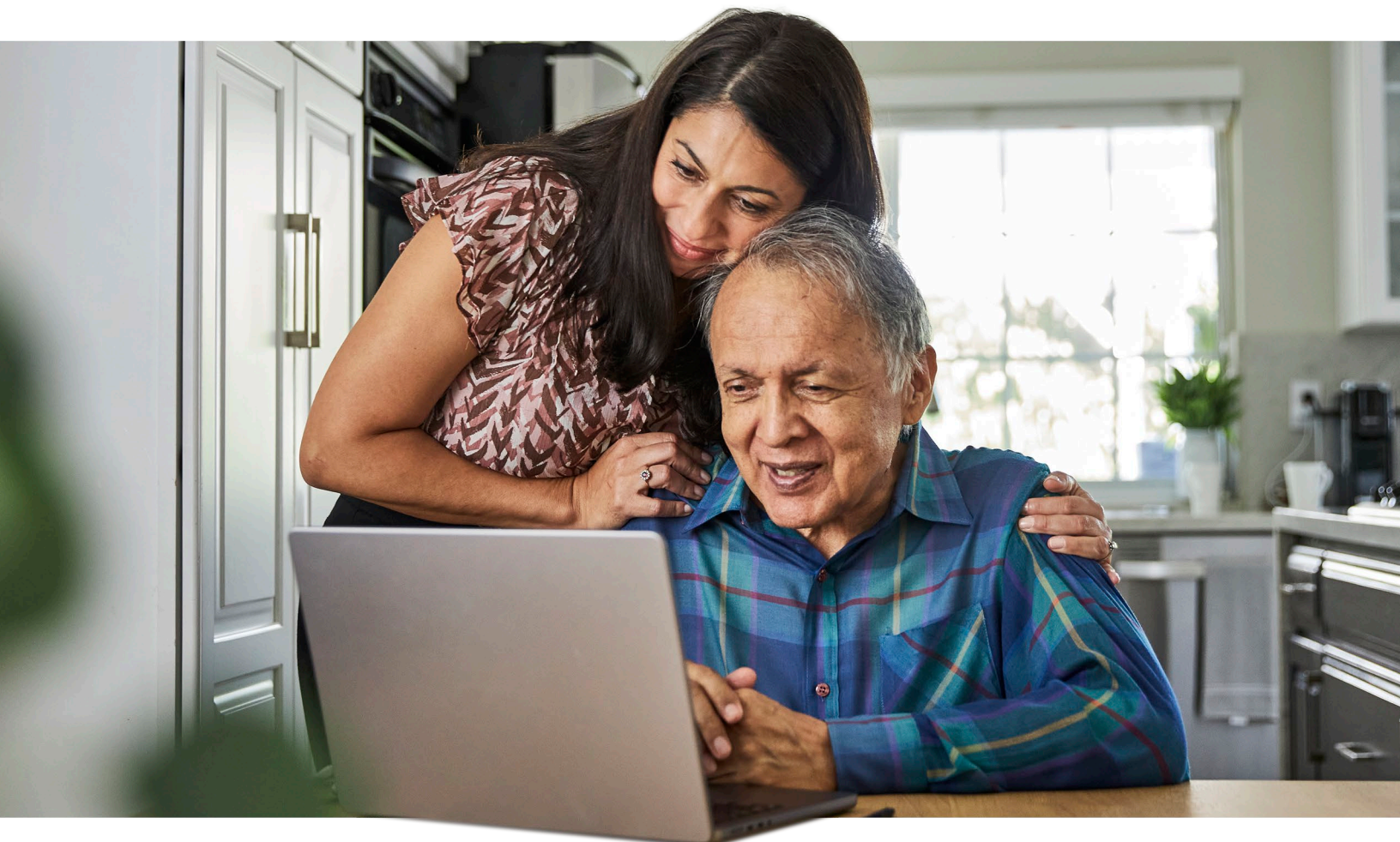
1-800-659-1986 (TTY 711)

Monday – Friday: 8 a.m. to 8 p.m.

October 1 through March 31:
8 a.m. to 8 p.m., seven days a week

Helpful resources

Customer care		Government resources
Members	1-866-862-7087 (TTY 711) Monday – Friday: 8 a.m. to 8 p.m. October 1 through March 31: 8 a.m. to 8 p.m., seven days a week	Social Security Call: 1-800-772-1213 Visit: ssa.gov/medicare
		Extra Help/Low-Income Subsidy (LIS) Call: 1-800-772-1213 Visit: ssa.gov/medicare/prescriptionhelp
Non-members	1-800-659-1986 (TTY 711) Monday – Friday: 8 a.m. to 8 p.m. October 1 through March 31: 8 a.m. to 8 p.m., seven days a week	Medicare Call: 1-800-MEDICARE (1-800-633-4227) TTY 1-877-486-2048 Visit: medicare.gov
		Medicare Savings Program (MSP) Visit: health.ny.gov/health_care/medicaid/program/update/savingsprogram/



Call or visit one of our *Resource Centers*



Greece Resource Center

1946 West Ridge Road, Suite B
Rochester, NY 14626
Monday – Friday, 9 a.m. to 4:30 p.m.

1-585-225-0221

Liverpool Resource Center

7421 Oswego Road, Suite O-5
Liverpool, NY 13090
Monday – Friday, 9 a.m. to 4:30 p.m.

1-315-671-7412

New Hartford Resource Center

62 Kellogg Road
New Hartford, NY 13413
Monday – Friday, 9 a.m. to 4:30 p.m.

1-315-731-2534

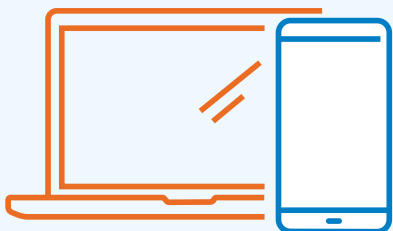
Johnson City Resource Center

47 Riverside Drive
Johnson City, NY 13790
Monday – Friday, 9 a.m. to 4:30 p.m.

1-607-304-9800

Contact us today to learn more!

1-800-659-1986 (TTY 711)



Monday – Friday: 8 a.m. to 8 p.m.

October 1 through March 31:
8 a.m. to 8 p.m., seven days a week

www.ExcellusForMedicare.com/Duals

**Our team of health
care professionals
live locally, right here
in your *community!***



Your very own care team



24/7 nurse helpline



Telehealth services



**A helpful and knowledgeable
team of customer care
representatives**



**Access to our large network
of doctors and hospitals**



*The Healthy Food benefit is part of a special supplemental program for the chronically ill. Not all members qualify. Chronic condition(s) may include but are not limited to: Hypertension, Anxiety/Depression, Diabetes, COPD and Osteoarthritis. Eligibility for this benefit cannot be guaranteed based solely on your condition. All applicable eligibility requirements must be met before the benefit is provided. For details, please contact us at 1-800-659-1986 (TTY 711).



Excellus BlueCross BlueShield is an independent licensee of the Blue Cross Blue Shield Association.

Excellus BlueCross BlueShield is an HMO plan with a Medicare contract and a contract with the New York State Medicaid program. Enrollment in Excellus BlueCross BlueShield depends on contract renewal.

TruHearing® is an independent company offering a network of audiologists and hearing aid providers.

MDLIVE Medical Group (DE), P.A, MDLIVE Medical Group, PA and other MD Live related independent professional entities provide the clinical services made available by MD Live. MD Live is an independent company providing virtual care services to Excellus BCBS members.

Mom's Meals® is an independent company that provides home delivered meals and nutritional services to Excellus BlueCross BlueShield members.

The Silver&Fit® Program is provided by American Specialty Health Fitness, Inc. (ASH Fitness), a subsidiary of American Specialty Health Incorporated (ASH). ASH is an independent company.

Benefits, features and/or devices vary by plan/area. Limitations and exclusions apply. Network size varies by market and exclusions may apply.

Dual Special Needs plans have a \$0 premium for members with full Medicaid benefits. Note: If the member's category of Medicaid eligibility changes, there may be a change in premium. Dental exclusions and limits may apply. The OTC + Healthy Food Flex Card benefits have expiration dates. This information is not a complete description of benefits.

Call 1-866-862-7087 (TTY 711) for more information.

ATTENTION: Language assistance services and other aids, free of charge, are available to you. Call 1-866-862-7087 (TTY 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-862-7087 (TTY 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-862-7087 (TTY 711)。



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MEDICARE

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